

## WWHS FACEBOOK RULES OF ENGAGEMENT

In joining our community on Facebook, West Wallsend High School follows the NSW Department of Education Code of Conduct and Facebook's Community Standards.

### COMMENTS

West Wallsend High School encourages interaction from participants with the understanding that the school does not endorse comments or wall postings made by visitors to the page. We ask that visitors making comments on the page show respect for other users by ensuring discussions remain civil. Personal attacks, trolling or spam will not be tolerated.

We reserve the right to remove comments that do not adhere to the rules of engagement of the page and Facebook's community standards including comments that:

- are deemed racist, sexist, abusive, profane, violent, obscene, spam
- advocate illegal activity
- are wildly off-topic
- libel, incite, threaten or make personal character attacks on West Wallsend High School students, employees, guests or other individuals.

We reserve the right to remove any participant who does not adhere to the rules of engagement or Facebook's Community Standards. Remember, your name and photo will be seen next to your comment, visible to all visitors to the page. We will not permit messages selling products or promoting commercial, political or other ventures.

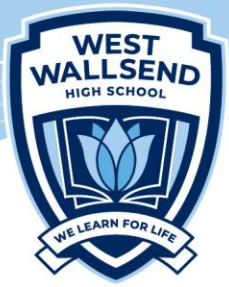
### FEEDBACK AND COMPLAINTS HANDLING

We encourage parents and carers to speak directly with the school as they are best placed to help resolve school-based situations as soon as possible. However, if you feel this is not something that can be resolved at the school level, you can escalate your concerns with a formal complaint via [this online form](#).

The Complaints & Feedback Team will liaise with you directly for next steps.

You can also call the Professional and Ethical Standards (PES) Team on 02 7814 3722 during business hours or email [pes@det.nsw.edu.au](mailto:pes@det.nsw.edu.au) to speak to that team directly regarding the conduct of specific staff members.

More information about how the Complaints & Feedback Team handles complaints is available [here](#).



## AGE LIMIT

Facebook Terms and Conditions state no one under the age of 13 years should have a Facebook profile. Therefore, any comments or page fans from primary students on the West Wallsend High School page will be removed and, if warranted, users will be reported.

## TAGGING OR NAMING STUDENTS

Photos of students can only be published if the correct NSW Department of Education permission to publish forms have been completed by the student's parent or guardian. For privacy and protection, please do not tag photos of children, and please do not name them in your comments, unless the previously mentioned permission is sought.

On rare occasions and with parental permission, students may be named by the school Facebook administration team. Tagging of parents or friends within the comment box is permitted with the understanding that all other rules of engagement are followed.

## MODERATION HOURS

This page is moderated from 9am to 3pm on weekdays, excluding public holidays.